

ES 2025 – Ticket T&Cs

The following information is to be provided to all ticket purchasers at the point of sale and should appear on all event and sales pages on your websites:

- 1 Your ticket(s) are digital tickets that will be delivered in the lead up to the show to the ticket vendor's app/wallet which you will be instructed to download to your mobile.
- 2 When arriving in groups, the lead booker must be present in order for the whole party to enter the venue. All members of the party should enter the venue at the same time.
- 3 In order for tickets to be valid, on arrival at the show if asked the lead booker must be able to provide all of the following items alongside their ticket(s):
 - i) Photo ID (Driving licence, passport)
 - ii) Booking confirmation email
- 4 Your ticket purchase constitutes a personal, revocable license and, at all times, remains the property of the promoters.
- 5 Your ticket/s are sold by the promoters directly to you the consumer. *All ticket purchases will be monitored and if there is a reasonable suspicion that tickets are being purchased by businesses traders or so called "ticket touts", "ticket scalpers", "ticket brokers" or unauthorised "secondary ticket agents" this will be considered a breach of the terms and conditions of sale and tickets could be cancelled at the promoter's discretion.* By accepting these terms and conditions you confirm that you are a consumer.
- 6 Your ticket/s will IMMEDIATELY BECOME INVALID if resold OR OFFERED FOR SALE unless the sale is through the official ticket agent fan to fan exchange. Tickets sold via third parties and other unauthorized outlets, including online auction sites, are not valid for admission. The resale of a ticket renders it invalid and may lead to refusal of entry.
- 7 Ticket sales are limited to a maximum of 4 per transaction.
- 8 Only tickets purchased through approved ticket agents are valid for admission. The venue reserves the right to refuse admission.
- 9 You will need to use a mobile to access tickets via either your phone's "wallet" or an app to be downloaded to your device.